#### Geocortex MSGIC Quarterly Winter Meeting

Craig Robinson









Esri continues to build outstanding technology

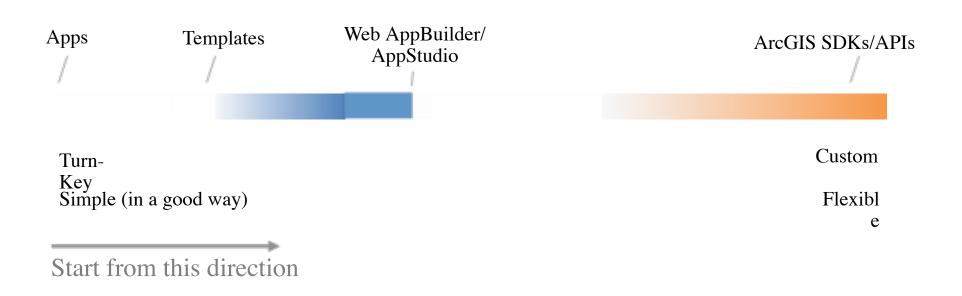
# Geocortex®

# Getting even more done with Esri mapping technology

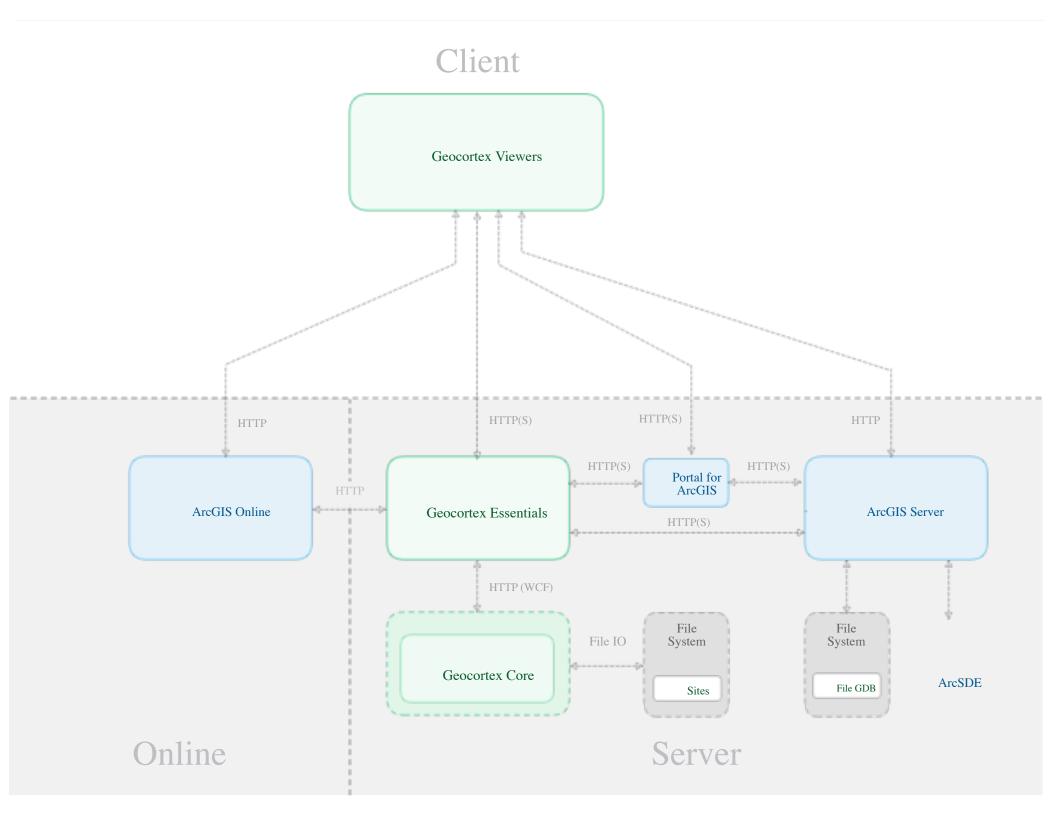
We create products to do work that is often otherwise approached as inefficient custom development.

#### Spectrum of Application Development

Geocortex Essentials



Clients can deploy a combination of these offerings in parallel.

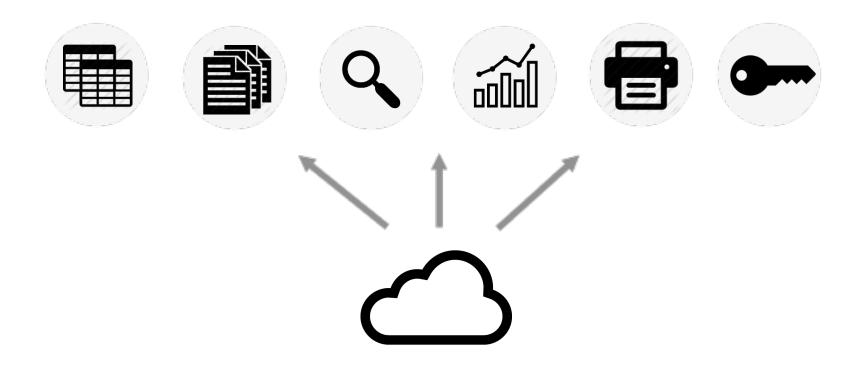


#### Geocortex Essentials

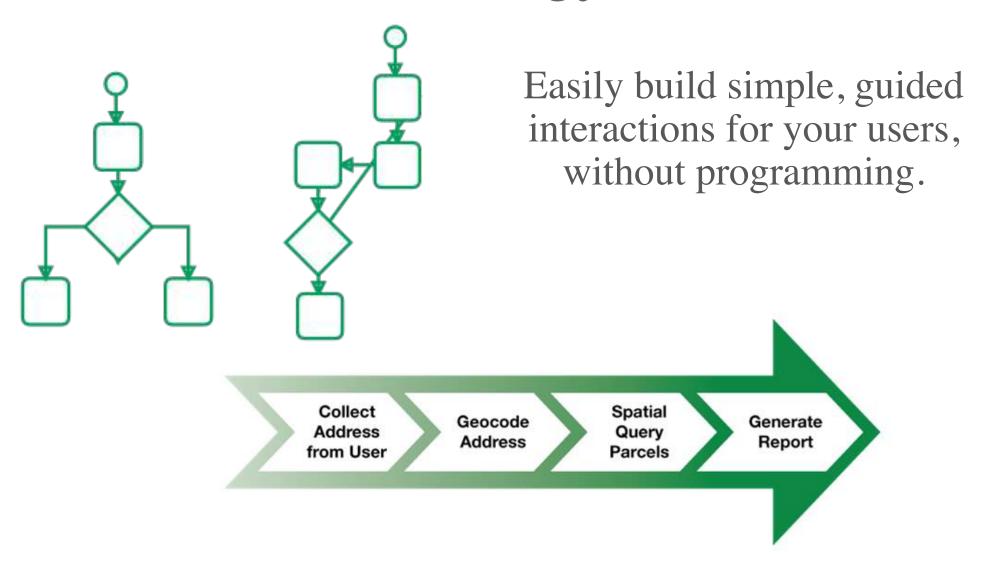




# Powerful Capabilities

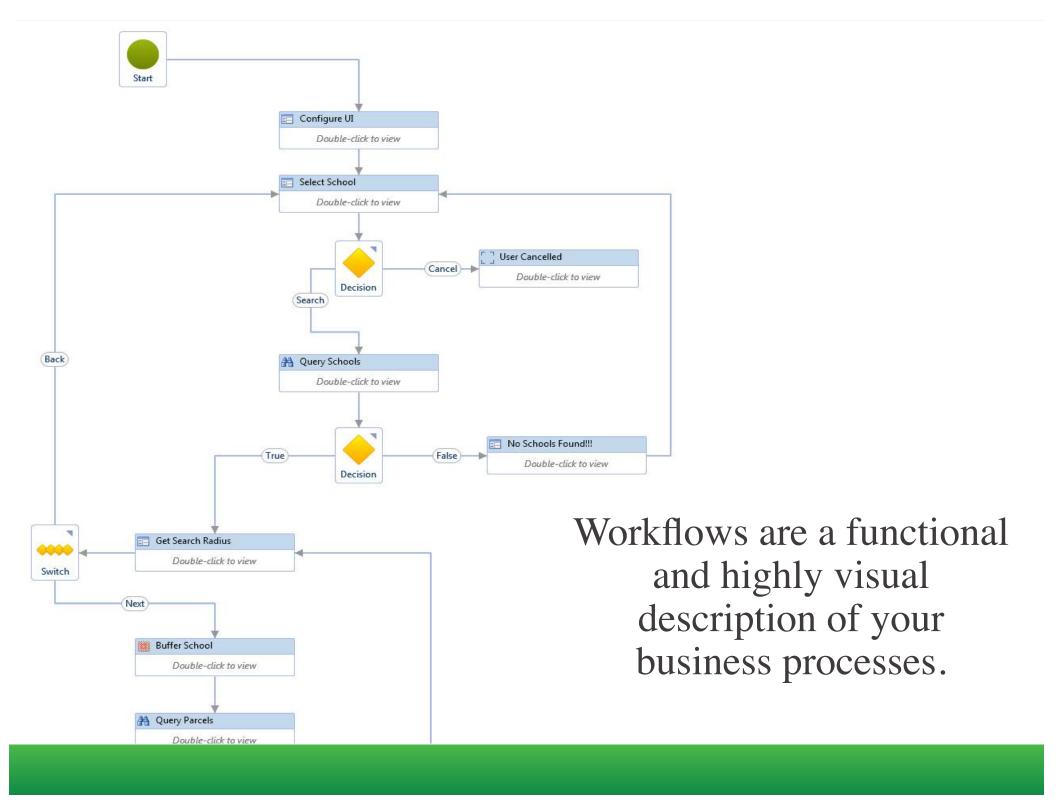


### Workflow Technology

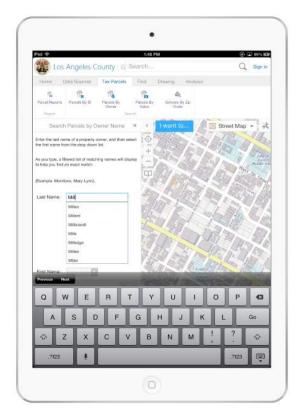




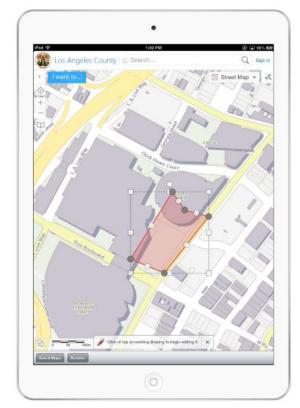




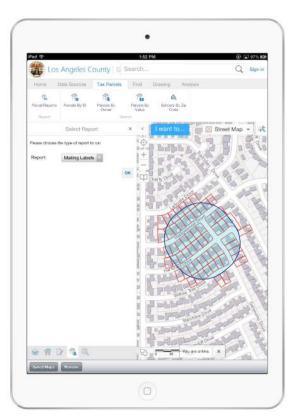
### Intuitive, Guided Interactions



Step 1 Collect form data

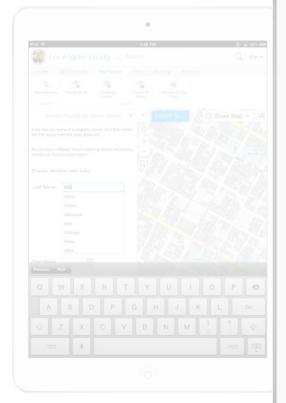


Step 2
Capture geometry



Step 3
Map automation

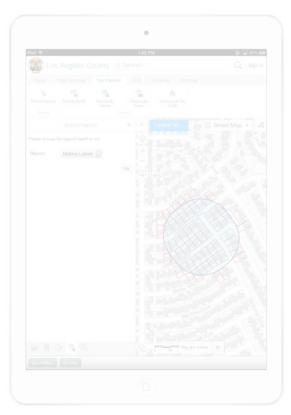
### Intuitive



Step 1 Collect form data



ons



Step 3
Map automation

Step 4
Generate report

Road Closures

3rd Party Data

Crime Mapping

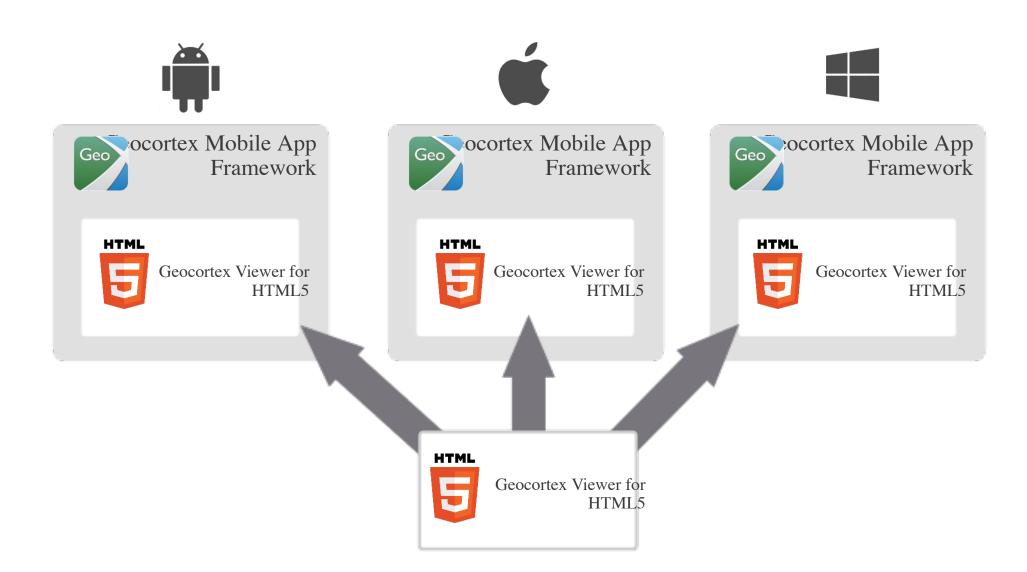
# Technology Update: Geocortex Mobile App Framework

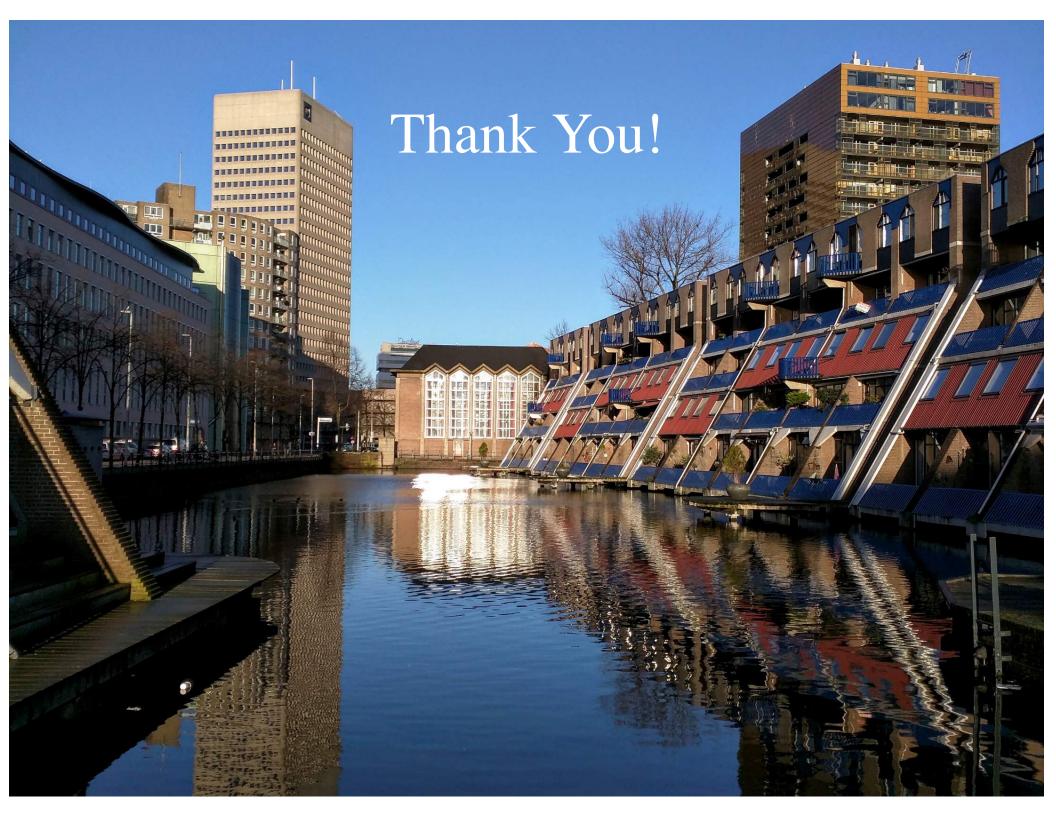


## Geocortex Mobile App Framework

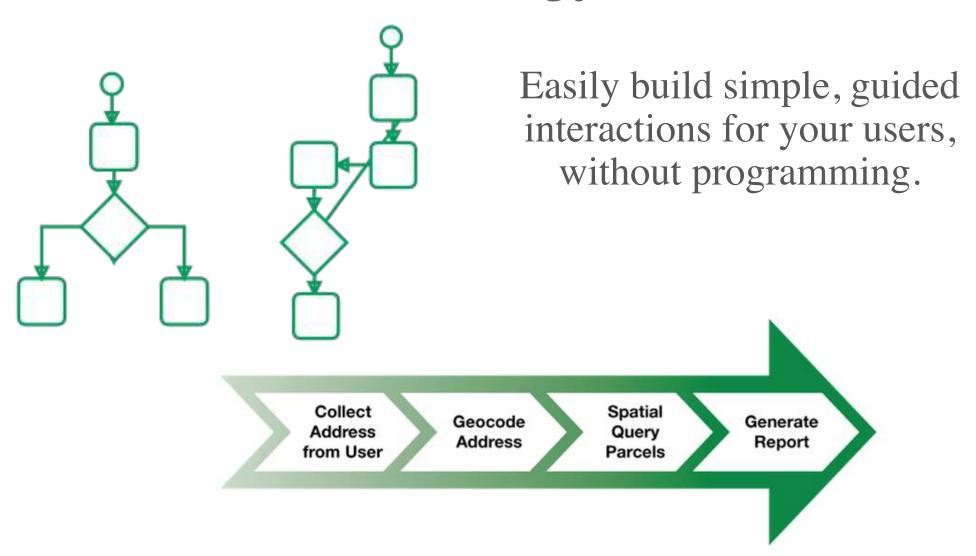
- Part of Geocortex Essentials
- Embeds Geocortex Viewer for HTML5
- Enable configurable, and fully custom apps
- Supports offline editing and sync
- Available for
  - iOS 7 (deprecated), 8, 9
  - Android 4.0.3+
  - Windows 7, 8, 10

#### Architecture



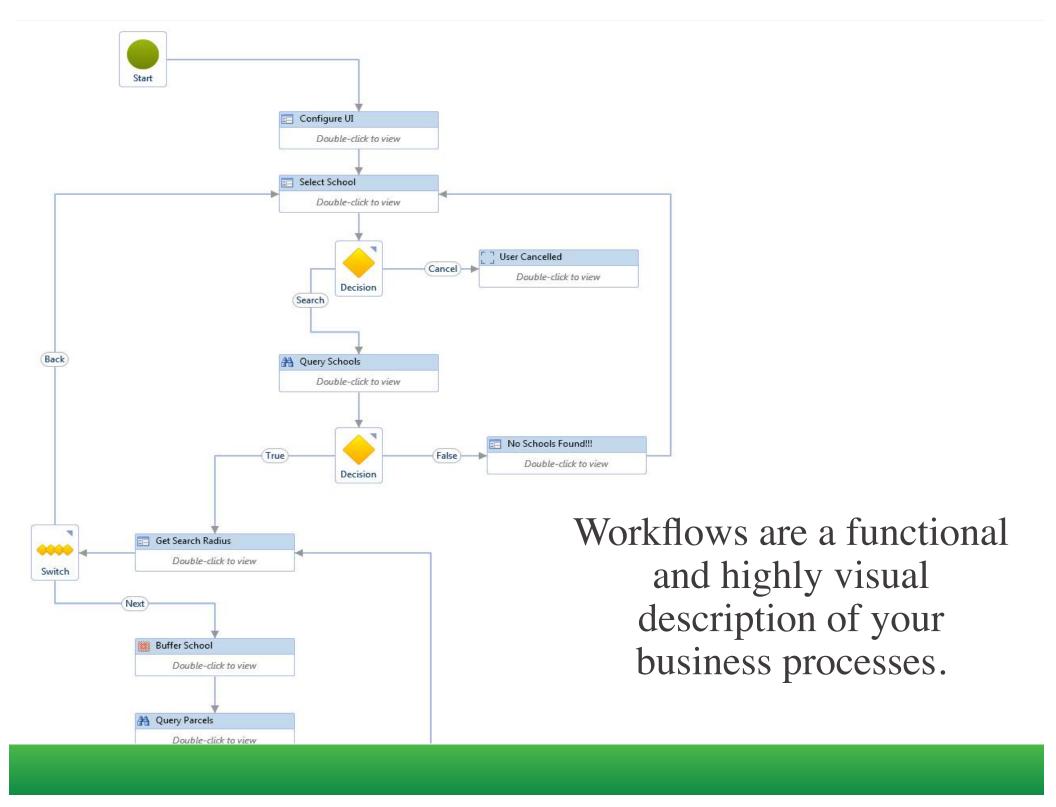


### Workflow Technology



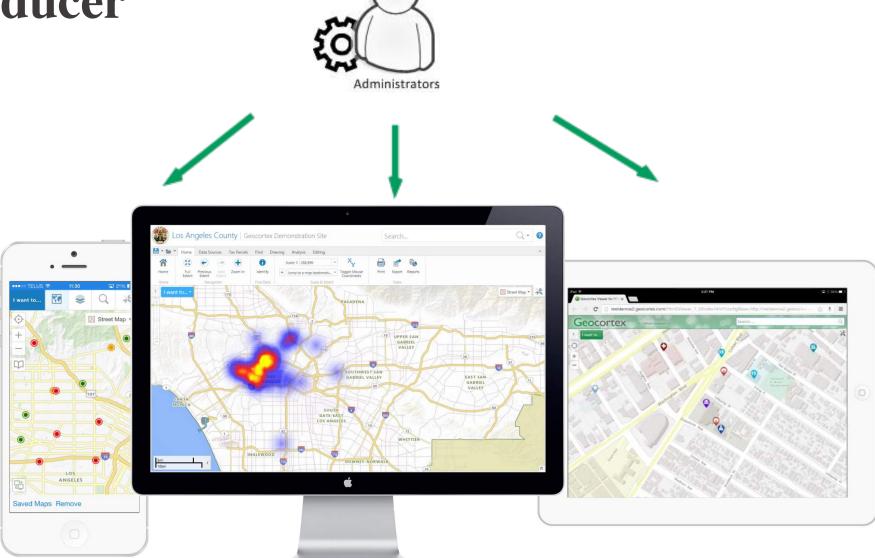






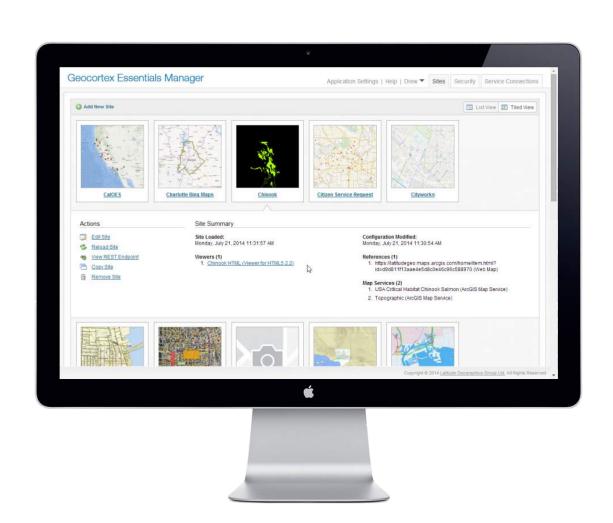


Producer s



How do we build and maintain these?

# Flexible, Accessible Application Creation & Management Tools



### Rich Developer SDKs

- Developer documentation
- Fully configured samples
- Community code gallery
- Online forums





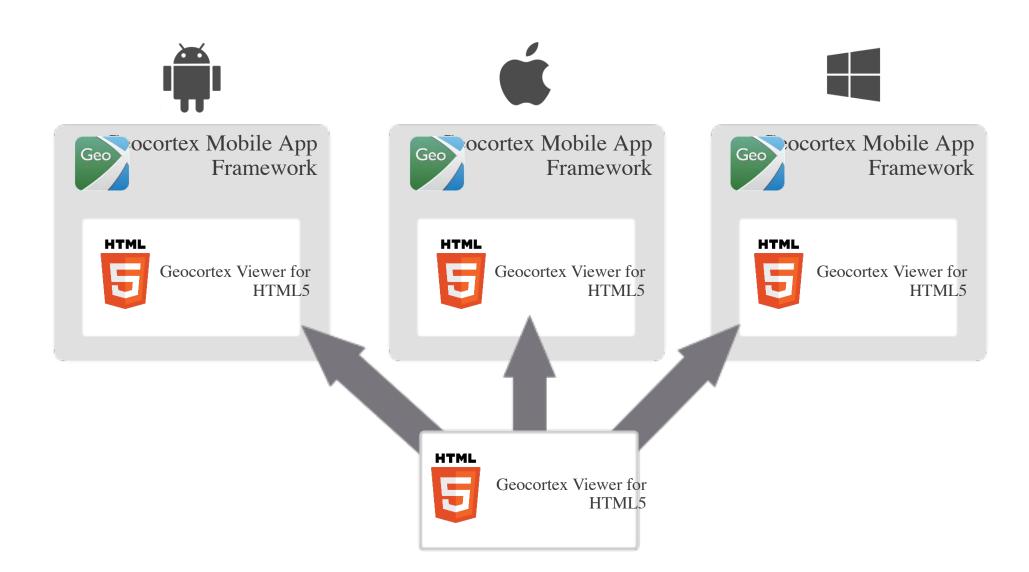
# Technology Update: Geocortex Mobile App Framework



### Geocortex Mobile App Framework

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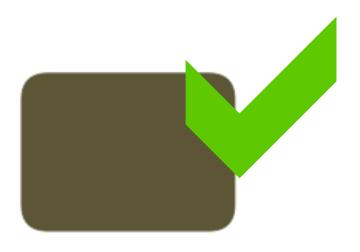


# New in 1.3: *QR Code Scanning*

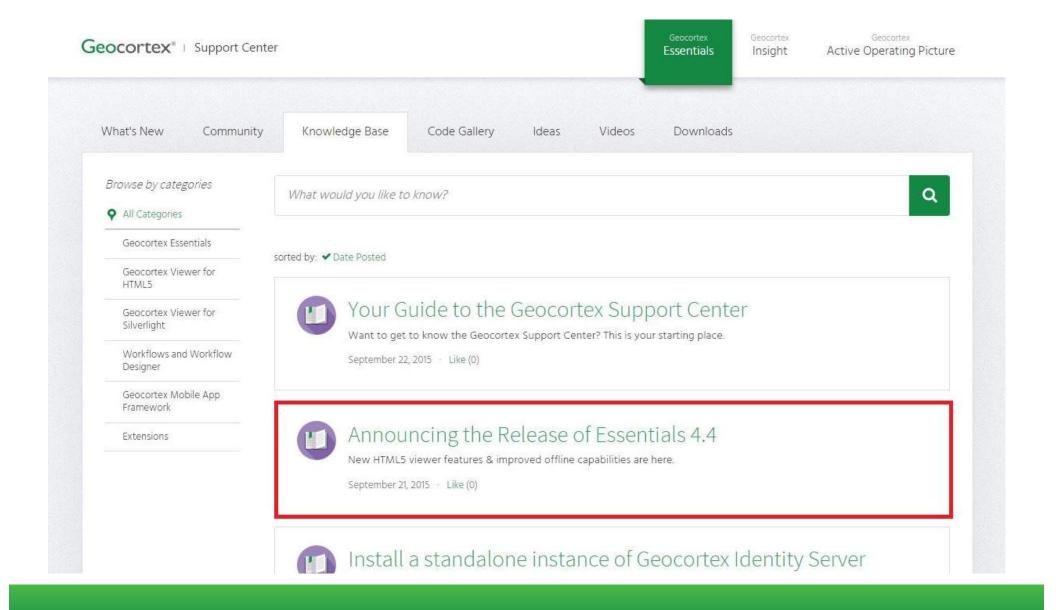




# New in 1.3: *HTTPS Secured Viewers*



#### Feature Videos Available Now





### Maintenance Releases

### October

- Maintenance Release (October 5th)
  - Geocortex Essentials 4.4.1
- Security Update (October 13th)
  - Geocortex Essentials 4.4.2
  - Geocortex Viewer for HTML5 2.5.1
  - Geocortex Mobile App Framework 1.3.1
- Maintenance Release (November)
  - Geocortex Essentials 4.4.3
  - Geocortex Viewer for HTML5 2.5.2
  - Geocortex Mobile App Framework 1.3.2

# Geocortex Viewer for Silverlight 2.5 October 15, 2015

- Maintenance release, and support for Geocortex Insight
- Ships alongside Pictometry Extension 1.2

# Technology Update: Geocortex Active Operating Picture



Active Shooter Scenarios Schools, shopping malls and other public spaces.



Special Events

VIP visits, sporting events and cultural celebrations.



Weather Events
Floods, hurricanes, tornadoes, snow/ice storms, earthquakes and wildfires.



Mass Casualty Events Terrorist attacks, train derailments, building collapses/fires and chemical explosions.

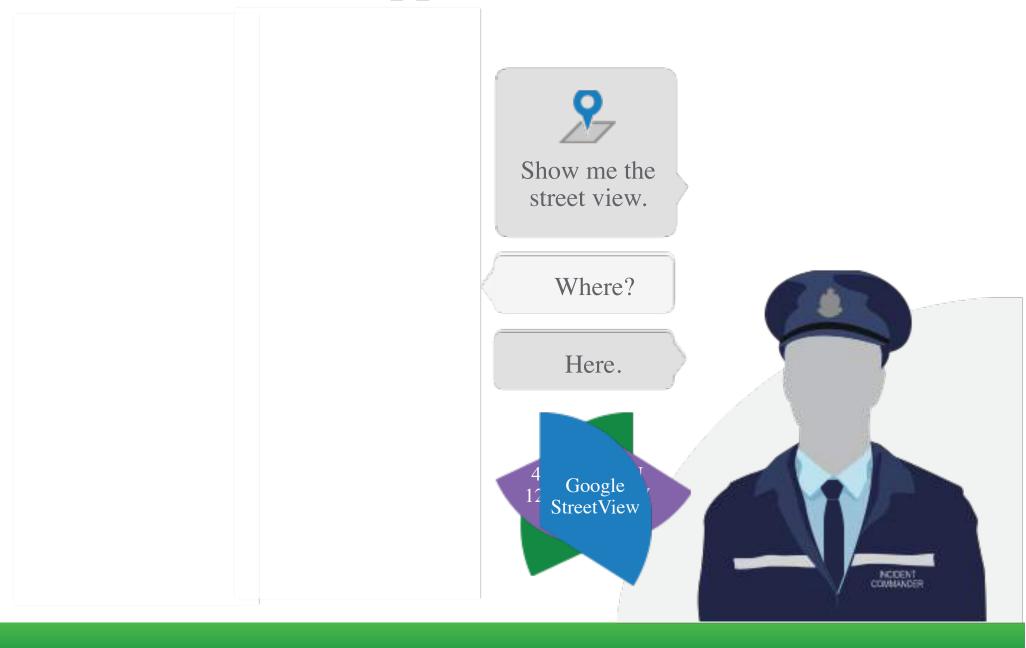
How do incident commanders and responders locate and access data?

Don't make me hunt for information.

Offer what you have available and make me aware of important information.



### "Tools-based" approach



### A new approach



Organize the most important information together

Keep complexity behind the scenes

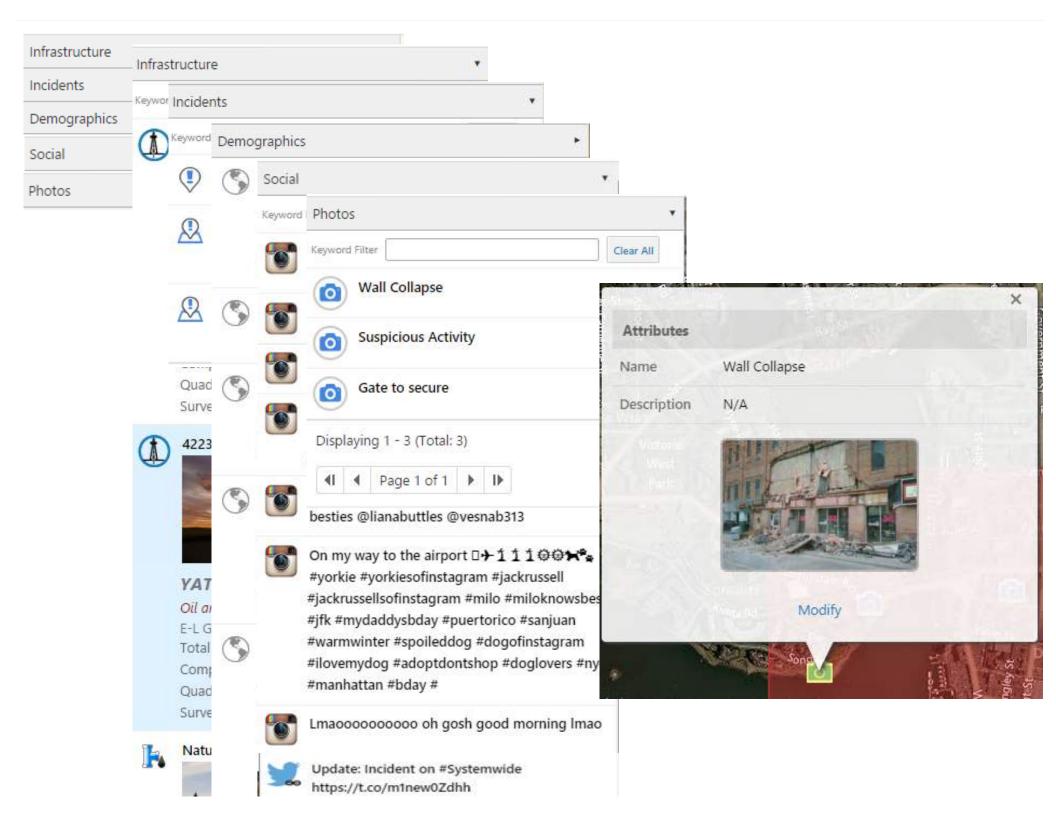
123 Elm St.



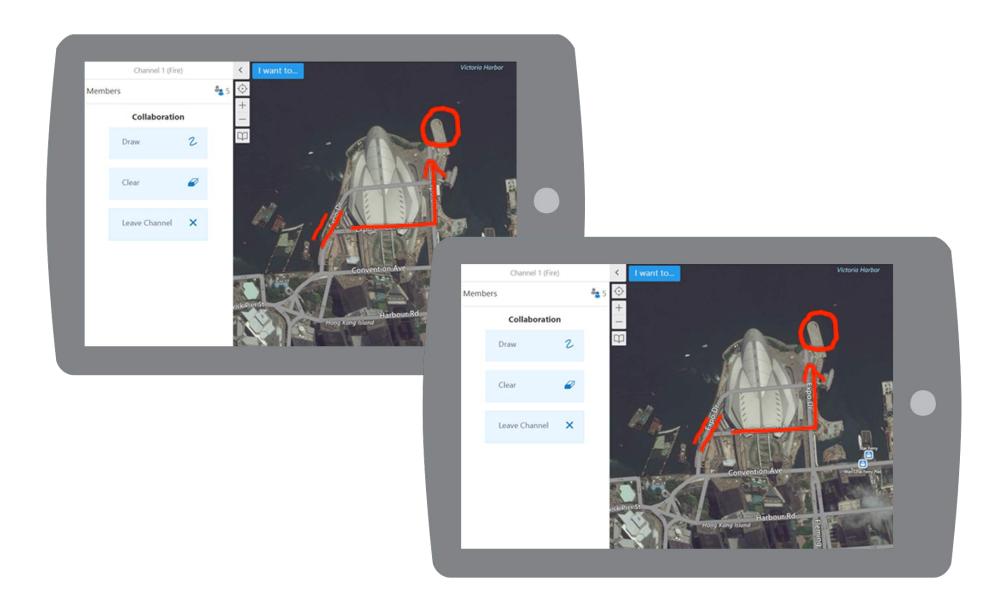
### Information within an area



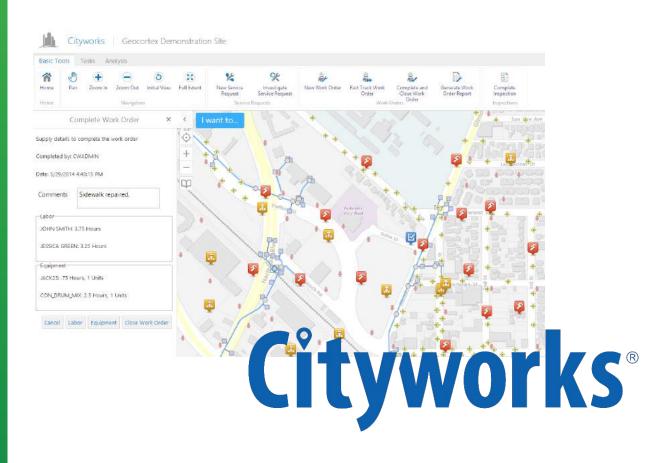
Through the rapid interaction of drawing a box, the incident commander can request all available information for the area



### Collaboration



# Technology Update: Cityworks Extension for Geocortex Essentials



# Cityworks®

GIS-centric Enterprise Asset Management Software Manage physical assets, operations, and cost tracking for:

- Service Requests
- Work Orders
- Inspections



# What is the Cityworks Extension?



Everything needed to build use-targeted Cityworks-connected applications with guided interactions.

# What is the Cityworks Extension?

### A collection of Cityworks-connected workflow activities

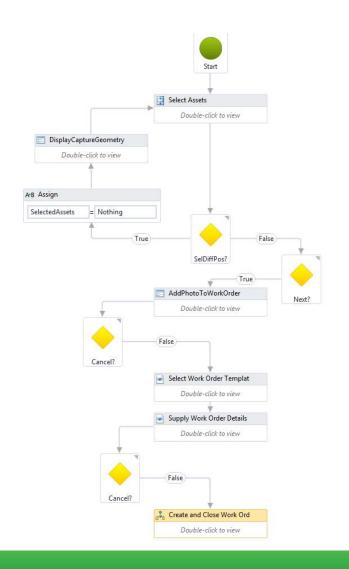
#### 4 Cityworks

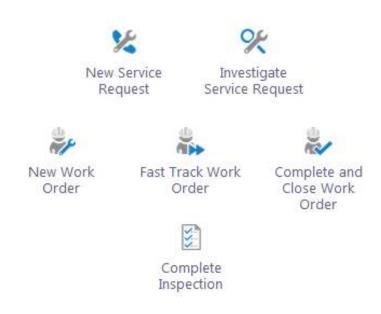
- Add attachment to Inspection
- C Add attachment to Service Request
- Add attachment to Work Order
- Add comments to Service Request
- Add comments to Work Order
- Add equipment costs to Work Order
- Add labor costs to Work Order
- Cancel Service Requests
- Close Inspections
- Close Work Orders
- Create Inspection QA form
- Create Service Request
- Create Work Orders
- Create Work Orders from Service Reques
- Generate Cityworks Token
- Get Cityworks configuration file
- Get Cityworks Spatial Reference
- Get current Cityworks user
- Get employees
- Get entity groups
- Get entity types
- Get equipment

- Get Inspection Ids within GIS extent
- Get Inspection questions and answers
- Get Inspections from Ids
- Get labor cost codes
- Get problems
- Get Service Request attached file
- Get Service Requests attachment
- Get Service Requests from Ids
- Get Service Requests Ids within GIS extent
- Get Work Order attached file
- Get Work Order attachments
- Get Work Order comments
- Get Work Order costs
- Get Work Order Templates
- Get Work Orders from Ids
- Get Work Orders Ids within GIS extent
- Update Inspection
- Update Work Order

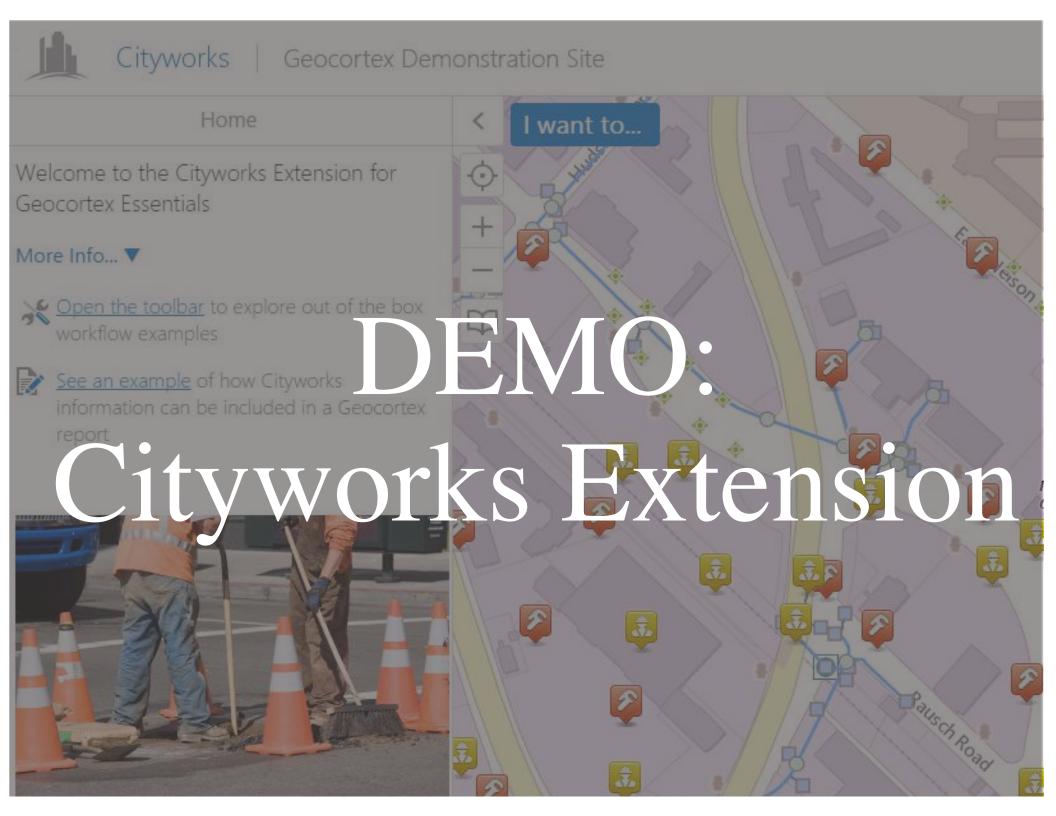
## What is the Cityworks Extension?

### Several out-of-the-box workflows





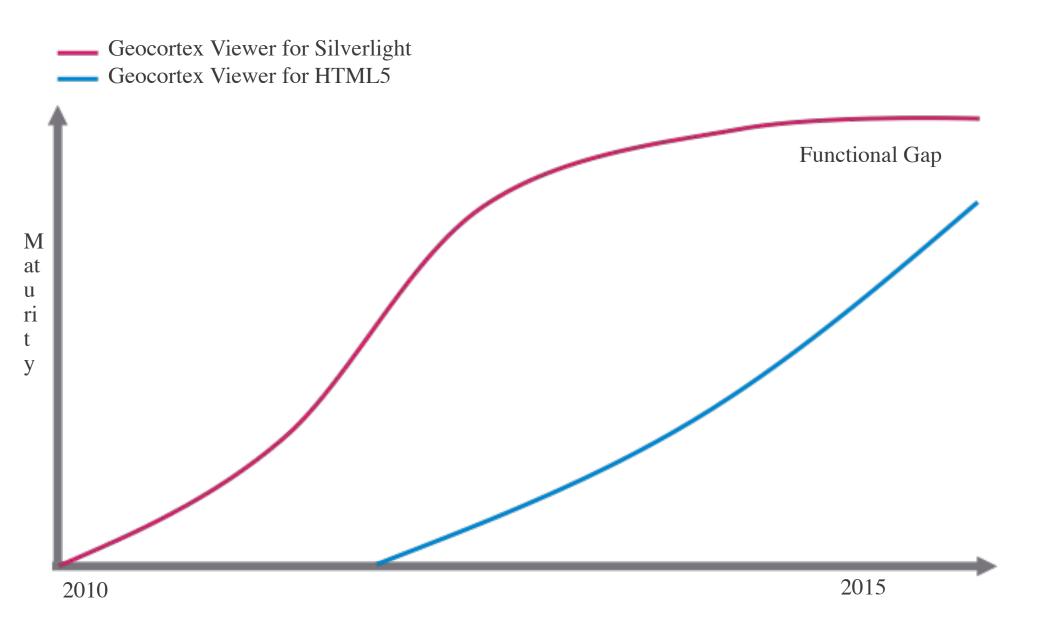
... many other workflows can be built using the Cityworks
Extension for Geocortex Essentials



# Technology Update: Geocortex Essentials Development Plans



# Our Current Gap Analysis



# Geocortex Viewer for HTML5 2.6



# Save/Open Project



- Save and reload everything about the application state
- Save locally, or onto the server
  - Sharing with groups, users or everyone
- Integration with ArcGIS Online & Portal

# Upload Data



- Support for CSV, Excel, Shapefile, KML and File GDB
- Batch geocoding of address files
- Integration with ArcGIS Online and Portal

### Search Data Links



- Treating non-spatial records as first-class citizens
- Honoring relationships to spatial data
- Integrating with layer search, Instant Search and Query Builder

### Selection



- Maintain multiple, named selections
- Add and remove features from selections
- Perform set operations
  - Union, subtract, intersect

### Coordinate Tools



- Enter and plot a list of coordinates
- Save coordinate list, and include coordinates in print outputs
- Change the coordinate system of plotted coordinates

# Right-click Context Menu



- Right-click on map for a list of configurable menu actions
- Automatic reverse geocoding (address lookup) and coordinate reporting
- Long-press support on touch devices

# Scale Ratio Input



- Display the current scale ratio of the map
- Allow the user to enter a custom scale
- Provide a pick-list of scales when a basemaps with scale levels is used

### Print Preview



- View extent of printed map area
- Dynamically update preview before issuing print request

# Field Value Formatting



- Provide formats for dates and times
- Provide formats for numeric fields
  - Decimal precision
  - Currency
- Offsets for dates/times stored in different time zones
- Configuration of field order

# Optimized Launch URLs



• Viewer launch URLs are shortened, containing only the viewer name as a querystring parameter:

http://myserver/Html5Viewer/index.html? viewer=MyViewer

# ... and several other improvements

- Save drawings to Shapefile
- Improved measure markup
- Publish webmap to ArcGIS Online
- Configurable logo on splash screen

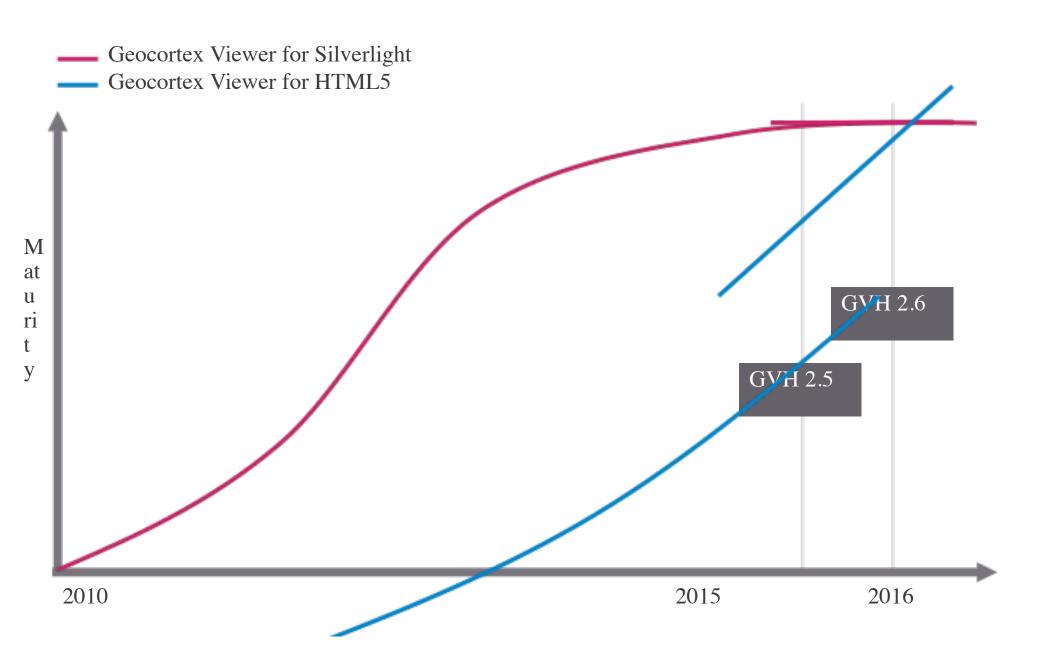
- Layer hyperlinks
- Global toolbar
- Support dynamic GDB version on feature layers and dynamic layers

# Summary

- Save/open project
- Upload/add data file
- Search non-spatial data
- Selections
- Coordinate tools
- Save drawings to Shapefile
- Improved measure markup
- Publish webmap to ArcGIS Online
- Configurable logo on splash screen

- Map context menu
- Scale ratio input
- Print preview
- Field value formatting
- Optimized launch URLs
- Layer hyperlinks
- Global toolbar
- Support dynamic GDB version on feature layers and dynamic layers

### Eclipsing the Functional Gap

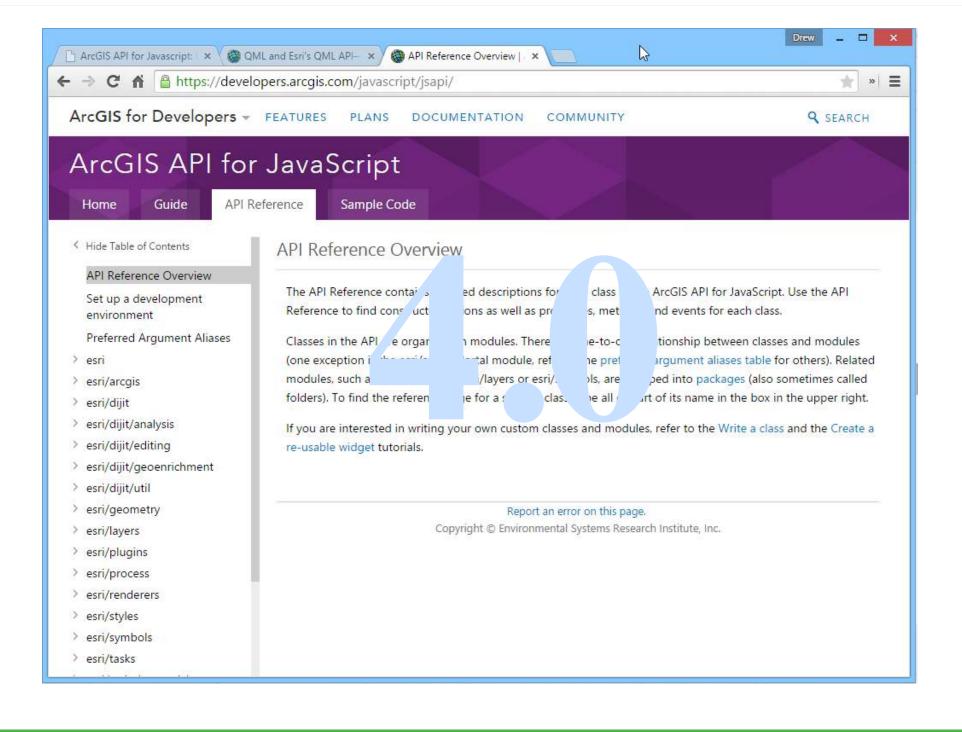


### What's Left...

- Time slider
- Dynamically add services/layers
  - Layer Catalog
- Dynamic layer symbolization
- Modify layer labels
- Filter layer list
- Undo/redo markup
- Edit attributes in results grid
- Help system

# Not currently planned...

- Advanced polygon editing tools
  - Align edges
  - Create vertices at geometry intersections
  - Choose editable object from overlapping features on the same layer
- Add feature attribute as a label markup
- Verify hyperlinks before displaying to user
- Launch page listing multiple viewers
- Scale slider
- Save bookmarks on the server



# ArcGIS API for JavaScript 4.0

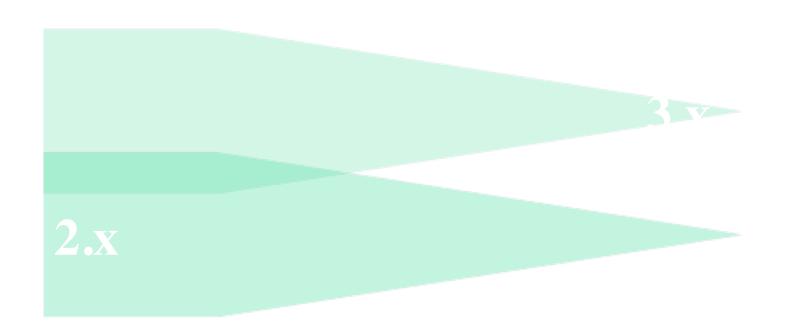
- 2D/3D support
- Vector tiles (supporting continuous zoom)
- API changes
  - Separation of business logic from drawing logic
  - Properties with get, set and watching
  - New object names with proper case
  - Legacy dojo loader removed AMD only

An important update, but with breaking changes...

Our Response...

Geocortex Viewer for HTML5 3.0

### 2.X and 3.0



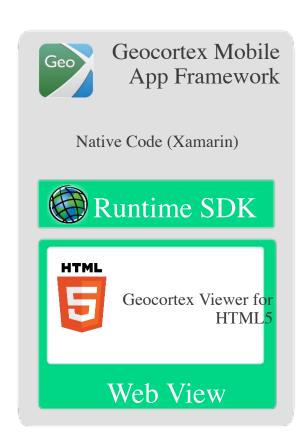
# Geocortex Mobile Application Framework 2.0







# Offline Routing & Search



- Embeds Esri's ArcGIS Runtime SDKs
- As the Runtime SDK evolves,
   Geocortex Mobile App Framework can take advantage
- Native functionality is exposed in JavaScript method calls

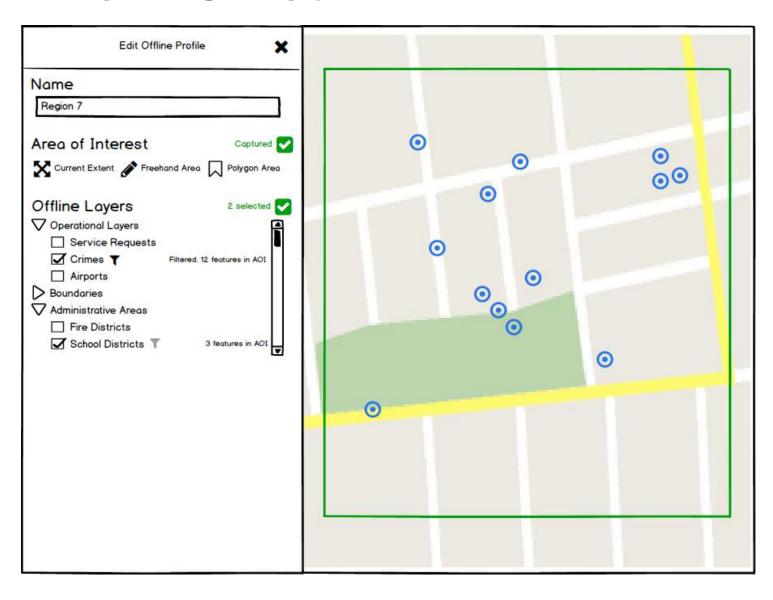
# Offline Geodatabase Replicas

- Replacing current offline feature storage with geodatabase replicas in Runtime SDK
  - Supports editing of features, related records and attachments
  - Supports attribute search and query
  - Supports advanced spatial search (lines, polygons)
- Read-only (one-way sync) replicas can be used with Runtime SDK *basic* licensing
- Editing (two-way sync) replicas required Runtime SDK standard licensing
- Losing the "Edit Log" will be reintroduced

# Runtime SDK Licensing

- Support activation using Basic Edition or Standard edition license key
- Support activation when signing in with an ArcGIS named user (Portal or ArcGIS Online)

#### Offline Profiles



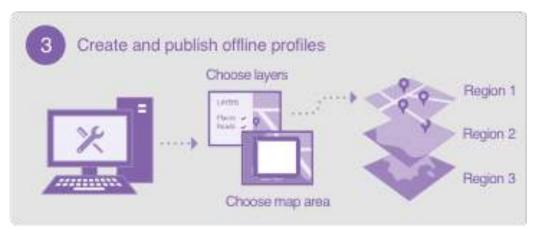
# Offline Basemap (TPK) Improvements

- Better management of static, pre-defined basemaps
  - Static basemaps are shared across OPs and viewers
- New "Dynamic Offline Basemaps" can be associated with OPs
  - Remove the OP, remove the dynamic offline basemap

#### Geocortex Mobile Offline Administrator User Experience: Future





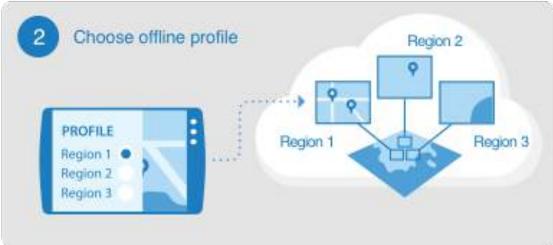


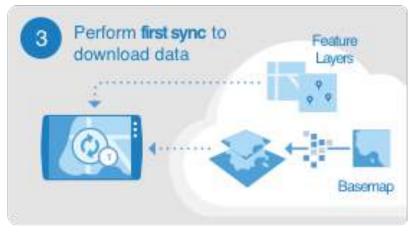




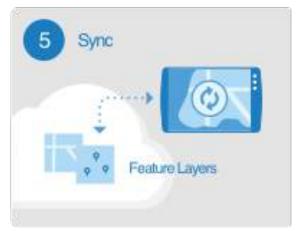
#### Geocortex Mobile Offline End-User Experience: Future







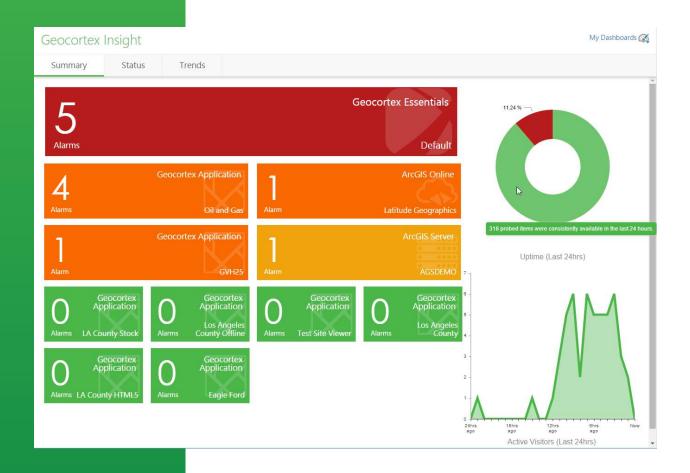




# Future Developments: Summary

- New release of Geocortex Viewer for HTML5 bringing it up to feature parity with our previous generation Silverlight technology
- Ongoing alignment with Esri and inclusion of the ArcGIS API for JavaScript 4.0
- Major improvements to mobile offline workflows

#### Geocortex Insight



How do we improve uptime, increase performance, and ensure stability of our GIS infrastructure?

#### Providing insight into your GIS Infrastructure

Collect 

Routine probing and real-time usage logging

Monitor → Is this map service responding? How quickly?

Alarm  $\rightarrow$  No response 3x | Response time > 3000ms

Act 

Notification by SMS message or e-mail

Report 

Show map service uptime and response times over the past 30 days

### Provides Answers to Questions:

- Understand the current state of your system
  - How much is my map being used?
  - How are people using my maps?
  - How well is my map performing?
  - How well is my system performing?
- Identifying red flags
  - Is there a particularly costly layer or map service?
  - Did many alarms fire at any particular time?
  - Was system uptime unacceptably low at any time?
- Recognizing trends
  - Is there an upward or downward trend in the map usage?
  - Is there a change in map usage patterns?
  - Is there a downward trend in map performance?

# Building on the past...

Modern ArcGIS Platform Era

ArcGIS Server Era

Geocortex Insight

2020

ArcIMS Era Geocortex Optimizer

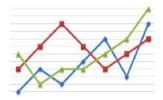
Geocortex Statistics/ Geocortex Uptime

2000 201

#### Three Main Areas:



Status



**Trends** 

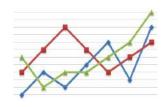


Dashboard



# Status "Right Now"

- Current CPU % in use on each server
- Which of my web maps in my *portal* are currently broken?
- Last time each Geocortex Essentials *site* was accessed
- How many users are currently using this *application*?



# Trends "Past"

Over the currently selected reporting period:

- What is the uptime/downtime of this *server*?
- Who is my most active user on this *application*?
- How many requests did this Geocortex Essentials *site* receive?
- What is the average response time for a query on this ArcGIS Server *service*?

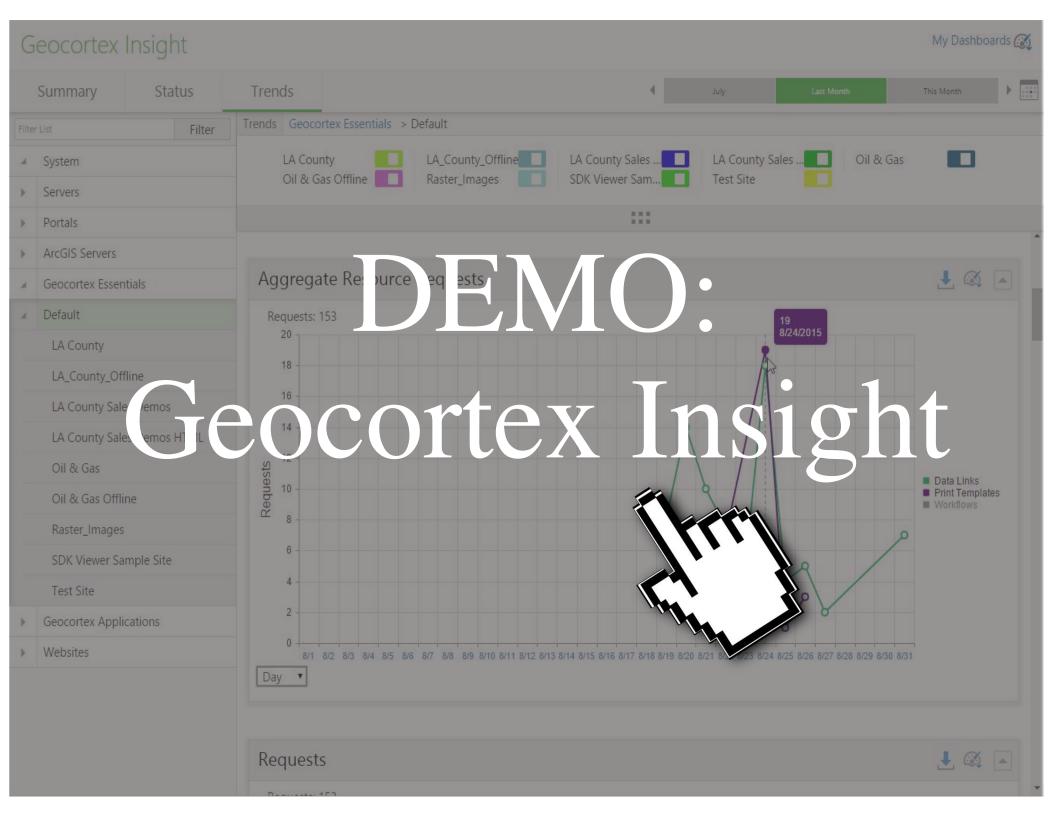


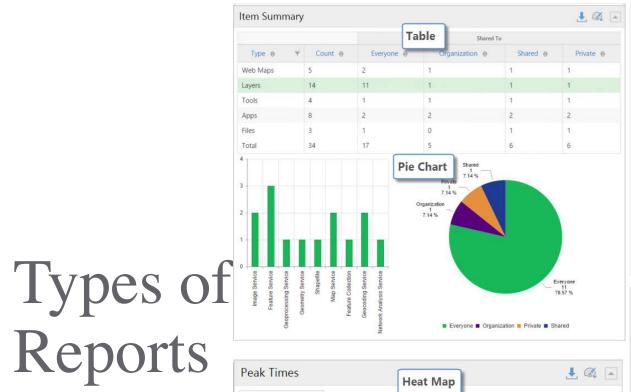
# Dashboard

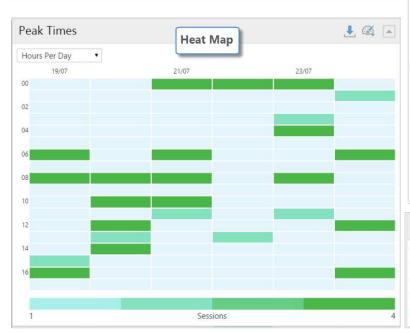
"All in One Place"

Enhanced to provide significant improvements:

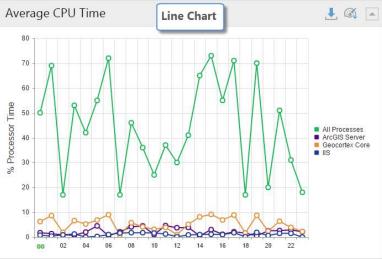
- Customize to contain only the most important reports
- Build multiple dashboards for different purposes (daily reports, monthly summaries, production system statuses, etc.)
- Schedule and print reports directly from custom dashboards

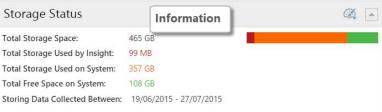












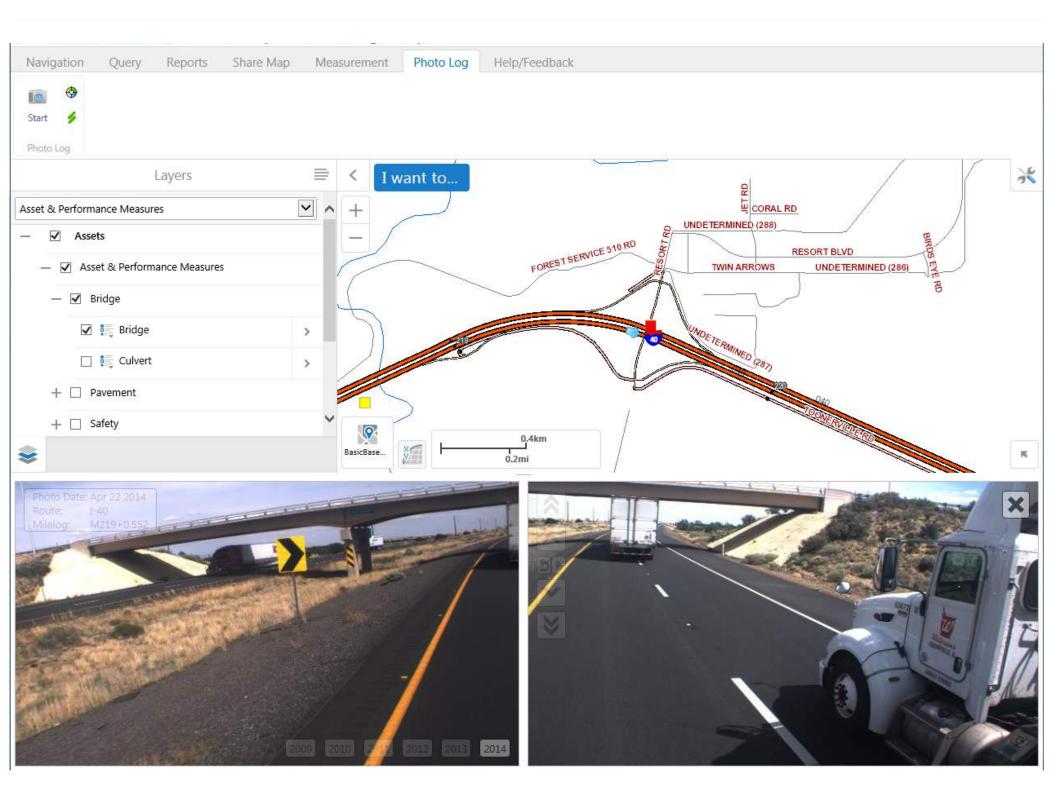
# Over 150 Interactive Reports

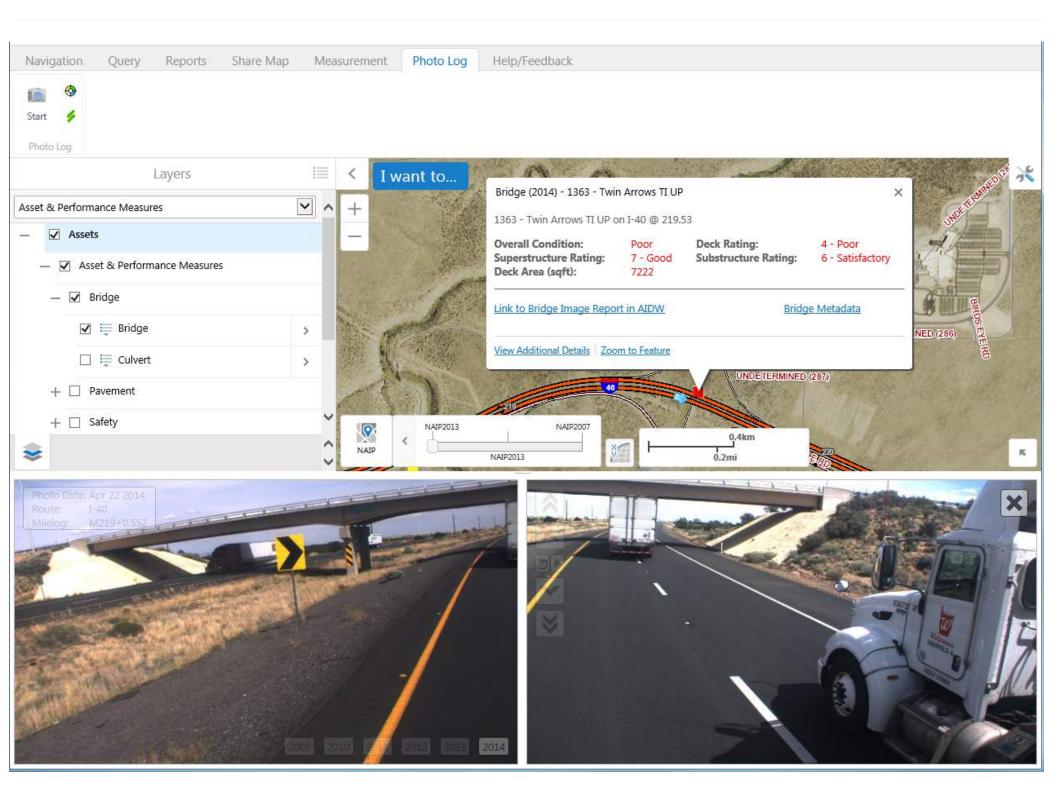
#### **STATUS**

- 5 Server reports
- 10 Portal for ArcGIS reports
- 10 ArcGIS Online reports
- 5 ArcGIS Server reports
- 15 Geocortex Essentials reports
- 4 Application reports
- 3 Website reports

#### **TRENDS**

- 10 Server reports
- 8 Portal for ArcGIS reports
- 11 ArcGIS Online reports
- 23 ArcGIS Server reports
- 19 Geocortex Essentials reports
- 25 Application reports
- 5 Website reports







We have already built a custom photolog tool (like google street view but just for the SHS, we have a van that collects this data annually). We have included tools for users to provide feedback to us as we develop. We also set up tools to link to existing documents, tools, and reports. In this way Geocortex is acting as a data portal which links previously fragmented content to the map and the data behind it. We also created web pages which contain metadata about each of the layers which are linked to via the map tooltips, so if a user wants to understand terms, know how old data is, understand how data was collected, get in touch with the data stewards, or just get more background info that can all be achieved with a couple of clicks. The metadata is beginning to expand into its own sort of metadata encyclopedia which can be accessed via Geocortex, so that the data and metadata can live together side by side.

In the future we plan to build more tools to automatically build reports for federal reporting requirements and business intelligence and enhance the data portal aspect by allowing users to pass special queries to our spaciotemporally rich datasets (such as maintenance crew work reports, or precipitation) to generate summarized views of the data. We also want to add in tools for things like straight line diagramming (a way to view lots of layers of information about the highway what would normally stack on top of each other in a map) and a sort of advanced spatial join tool that would enable better analysis of data which uses disparate spaciotemporal reference frames. As ADOT continues our adoption of ESRI Roads and Highways it should become easier to work with the source data and get it all to conform to the same linear referencing network.