Business Entity Data Working Group Minutes – May 17, 2017

Attendees

Al Wainger Ashley Buzzeo David Black Doug Adams Gary Maragos Jake Lloyd Kevin Coyne Lauren McDermott Leigha Steele Matthew Kachura Patrick McLoughlin Rob Livermore Shawn Wampler Thor Gibbons Yeon Kim

Regrets

Elliott Plack Marshall Stevenson Peter Hanna Samantha Luckhardt Sandi Stroud

Action Items

- Review Business Case outline and recommend additional sections All
- Begin to develop business cases for functional areas All
- Respond to Doodle Polls for future face-to-face meetings All
- Send Pat list of Working Group Members Doug
- Add Pat to Working Group Doug
- Send Pat Doodle Polls Doug
- Establish collaboration site (Google Drive via MSGIC) Pat
- Monitor Working Group email Jake
- Obtain information on previous Economic Development project done by Baker Al
- Develop point-of-contact for all commercial data products (A brief description and metadata would be helpful as well.) Rob, Ashley, Lauren, Al
- Provide walk-thru of SDAT Business Entity data Thor (future bi-weekly meeting)
- Identify potential participants from unrepresented agencies Pat, Jake

Other Agencies to Engage

- Maryland Open Data Committee
- Department of Labor, Licenses and Regulations
- Maryland Judiciary
- Department of Commerce
- Comptroller of Maryland
- University of Maryland Librarian
- Maryland Military Department
- Regional Governments

Meeting (Working Group) Ground Rules

- Actively participate
- Complete task on-time or communicate delay

Purpose: The purpose of the Business Entity Data Working Group is to determine the business case for obtaining, sharing and delivering business entity data for the State of Maryland for the purpose of providing data services to be used throughout the state. Additionally, to determine if there is a newer or better way to deliver "common place" data to 911 Centers.

Problem

- The availability of an accurate list of businesses along with descriptive information (Type of business, etc.)
- Identifying a business and knowing who they are public safety perspective
- The prohibitive cost of data (internal and external)
- Limited or no access to existing data sources
- Lack of knowledge of what exists and/or how to access it
- Conflicts between multiple data sources
- The inability of obtain timely updates to support public safety
- Lack of coordination on who is using what and how it is being used
- Not taking advantage of economies of scale (e.g. enterprise licensing)

Working Group Objectives

- Discovery to determine the sources and availability of business entity data including but not limited to business licenses, business charters, and other regulatory databases that uniquely identify businesses within Maryland
- To identify the business case(s) for obtaining and making available the public business entity data
- To identify security and/or confidentiality issues concerning the business entity data
- To identify existing exclusivity agreements with private businesses who provide business entity from the identified sources for a fee
- To identify "public" interfaces to identified business entity data
- To determine requirements for refresh rates on all data
- To determine the financial impacts of business case
- To identify and risks associated with implementing the recommendations of the business case
- To identify issues and assumptions associated with implementing the recommendation of the business case
- To research existing commercial business entity datasets
- To enable and empower organizations in the use of business entity data
- To provide timely and efficient process and analysis of business entity data

Focus

- Join Open Data revolution
- Use Authoritative data
- Provide data refresh rates acceptable to the support the organizations mission
- Provide metadata (documentation) on data sets (Make an appendix to the outline)
- Provide a methodology for assessment of the data quality (scrubbing)
- Obtain access to the geographic and core tabular data to support the use cases

Public Database for Consideration/Analysis

- Need to determine data elements required by agency (type of agency)
- Requirements for real-time versus historical data
- Need to determine a point-of-contact for each of the following databases:
 - eLicense Maryland Judiciary
 - Business Data Set Department of Assessment and Taxation
 - Department of Labor, Licensing and Regulations Databases
 - Department of Agriculture Databases
 - Department of the Environment Databases
 - Health Inspections Food establishments and medical facilities
 - Minority Business Enterprises/Women's Business Enterprises (MBE/WBE)
 - Historically Under-utilized Businesses (HUB) Small Business Administration
 - Quarterly Census Employment and Wages (QCEW) cost \$250/quarter
 - Firm, Multi-firm establishment
 - o NAICS
 - Number Employees
 - Dynamic Small Business System (DSBS) Small Business Administration
 - Enterprise Zones
 - Tax Credit Programs
 - o Commerce
 - Economic Development
 - o Local
 - Historic Tax Credits
 - Permits
 - System for Award Management (SAM) Federal
 - Vehicle Registrations (Commercial vehicles) Motor Vehicle Administration

Commercial Datasets - Ashley, Lauren, Al

- National Establishment Time Series (NETS) database
- Dun &Bradstreet (now Hoover)
- Info USA/Reference USA
- Harris Directory
- Saber (NEMA)
- Valasis
- Google
- Yelp
- Stewarts Crisscross
- NAICS.com

Proposed Report Outline

- Table of Contents
- Acknowledgements/Participants
- Executive Summary
- Overview/Recommendations
- Business Entity Data Details (Summary What is it?, Where did it come from?, What is it purpose?)

- Licensing Maryland Judiciary -
- Business Entity Department of Assessments and Taxation David
- Regulatory Licensing Department of Labor, Licensing and Regulations Matt
- Business Cases State, Regional, Local
 - Commerce (Economic Development) Matt
 - Environment Lauren
 - Infrastructure (Asset Management) Doug
 - Natural Resources Kevin
 - Permitting Yeon, Leigha
 - Planning (Land Management) Shawn, Gary
 - Public Safety David, Ashley (MEMA), Peter
 - NG911
 - Emergency Management
 - Police
 - Fire
 - EMS
 - Comptroller of Maryland Rob
 - Library (UM System)
 - o Political
 - MBE/WBE
 - HubZone Certifications
 - Military
- Financial Analysis (Including potential funding 911) Shawn
- Security/Confidentiality Concerns
- Private Business Conflicts
- Appendix
 - o Commercial Dataset Descriptions and Metadata

Ashley has agreed to be the principal editor for the Business Case.

Meeting Schedule

- Wednesday, May 17th Kick-Off, Maryland Department Information Technology, Crownsville, MD
- Wednesday, May 31st 9:00-10:00 Bi-Weekly WebEx Conference Call
- Wednesday, June 14th 9:00-10:00 Bi-Weekly WebEx Conference Call
- Wednesday, June 28th 9:00-10:00 Bi-Weekly WebEx Conference Call
- Wednesday, Mid-July Face-to-Face Pending Doodle Poll
- Wednesday, July 26th 9:00-10:00 Bi-Weekly WebEx Conference Call
- Wednesday, Early August Face-to-Face Pending Doodle Poll
- Wednesday, August 23rd 9:00-10:00 Bi-Weekly WebEx Conference Call
- Wednesday, Early September Face-to-Face Pending Doodle Poll

Future face-to-face meeting will be conducted at the Maryland Department Information Technology, Crownsville, MD

Other General Comments

- Purpose: Where does the data get housed?
- Do a fact finding mission enable and empower those to do their job better and more efficiently
- More efficiently be able to do various functions in a more timely and cost efficient manor
- We don't know what problems could be addressed or effectively used
- Open data -- presence and existence of it would allow for new innovative uses
- State GIO office focal point for statewide data developments
- DoIT GIO should be looking and a leader in all of this
- Overall maintenance and schedule need to determine the who
- Conflicts in data bad data: for example: DLLR says your business is open and they never check that they are out of business. SDAT says no longer good, DLLR says good. Citizens are confused.
- Need to get full data dictionaries from sources
- We are not implementing in our working group but building a Business Case
- Use a bi-weekly WebEx to have Thor walk us through